Whistleblowing System Policies and Procedures

Date of Publish : 2021.01.11

- 1. To process report of employees' illegal and unethical behaviors efficiently and avoid such overlap with other grievance/complaint lines, CMC Auditing Office is proposed to establish and announce independent channels (including dedicated hotline and email) for whistleblowers.
- 2. CMC Auditing Office will answer the hotline (03-2707781) and proceed with the report after evaluation. The answering machine will record whistleblower's message when no one answers. For the dedicated mailbox (audit@china-motor.com), only Independent Director of CMC BoD or his/her designated persons can read and proceed with these emails.
- 3. Scope:
 - (1) Improper expression or abnormal situation of the financial statements.
 - (2) Deficit of corporate regulations and negligence of the operation process.
 - (3) Matters that violate relevant laws or regulations.
 - (4) Criminal cases such as corruption, fraud, bribery or extortion.
 - (5) Improper management or treatment.
 - (6) Matters that harm personal health or safety of employees.
 - (7) Others.
- 4. Please process the reports/complaints by the following principles:
 - (1) Only CMC-relevant issues are managed. Personal information including company/ institution, and contact information are required; name is preferred but not necessarily filled. The statement of reports should include exact details, evidence, and name (or any clue to indicate) of this illegal actor. Anonymous but incomplete report will not be processed.
 - (2) CMC Auditing Office will proceed with every report fairly in accordance with relevant laws and internal company regulations.
 - (3) For the reports furnished by whistleblowers, CMC Auditing Office will independently encrypt these files. Whistleblowers will receive proper feedback within 30 days after reporting.
 - (4) Whistleblower's personal information will be kept confidentially within CMC Auditing Office except for the necessity of investigation and in accordance with the law. Any condition of accessing the whistleblower's information will be permitted by such whistleblowers.
- 5. Statement of the reports is suggested to provide in accordance with the following regulations.
 Subject: Subject of grievance issue
 Statement: Clear and accurate description of grievance cases and attached with evidence.
 Personal information of whistleblower:
 Name:
 Department/ Institution:
 - Contact number: